

Elahe Yazdani

UX/UI Designer | Conversation Designer | MSc Computational Linguistics

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PROFESSIONAL SUMMARY

UX/UI Designer and Conversation Designer with an MSc in Computational Linguistics and 5 years of experience designing user-centered interfaces, dashboards and dialogue flows.

PROFESSIONAL EXPERIENCE

User Experience Specialist | PeymanBargh Software, Iran (Part-time | Remote) | 03/2021 – 03/2026

- Designed user-centered interfaces for industrial and technical applications, turning complex requirements into clear user workflows.
- Designed dashboards and monitoring interfaces that present complex technical information clearly.
- Identified usability issues from user feedback and proposed design improvements.

Digital Trust and Safety Analyst | TELUS Digital, Essen, Germany (Part-time | On-site) | 2024 – present

- Reviewed user-generated content in English and German against detailed policy guidelines for a large international company.
- Applied policy judgment to ambiguous edge cases involving context-dependent language, slang and coded phrasing.

CERTIFICATIONS

- Cognigy Mastery Certification Program, Cognigy Online Academy, 2026
- Conversation Design for Chatbots & Voice Assistants, Packt (Coursera), 2025
- Fundamentals in UX and UX/UI in Action, UX Land, Seattle, United States, 2024
- Foundations of User Experience Design, Google (Coursera), 2023

SKILLS

- UX/UI Design:** User-Centered Design, Interaction Design, Wireframing, Prototyping, Information Architecture, User Flows, Design Systems, Responsive Design
- UX Research:** User Research, Usability Testing, Qualitative Analysis, Journey Mapping
- Conversation Design:** Chatbot Design, Voice Assistant Design, Dialogue Flow Design, Cognigy, Voiceflow, n8n
- Tools:** Figma, FigJam, Miro, Webflow, HTML/CSS (basic), AI design tools

DESIGN PROJECTS

UX Designer | Taskora, Home Maintenance Marketplace (Web and Mobile), Team of 3 | 2025

- Designed a booking platform that helps users find the right service category, receive price estimates and book appointments with suitable service providers.

Conversation Designer | Taskora Booking Assistant, Self-directed | 2025

- Designed a conversational booking assistant that turns a plain-language description of a household problem into an appointment.

UI/UX Designer | Caffè Yoga, Yoga Studio Website Redesign, Team of 2 | 2025

- Rebuilt the information architecture of a cluttered studio website for clearer navigation.

UI/UX Designer | Photophile, Photography Studio (Freelance) | 2026

- Designed the digital experience for a photography studio, applying UX/UI design principles.

EDUCATION

MSc Computational Linguistics | Heinrich-Heine-Universität Düsseldorf | 2022 – 2025

- Thesis: A Corpus-Based Study Using Word Embedding Models

MSc General Linguistics | Shiraz University, Iran | 2016 – 2019

- Thesis: A qEEG Investigation of Neural Correlates Underlying the Processing of Metaphor Comprehension

LANGUAGES

Persian: Native

German: Fluent, CEFR C1

English: Fluent, CEFR C1/C2

French: Fluent, CEFR C1

TEACHING EXPERIENCE

Business English Instructor | Baker Tilly, Düsseldorf | 2025 – 2026 (Contract)

English & French Language Instructor | Volkshochschule Düsseldorf | 2024 – 2025 (Contract)

Business English Instructor | Schröder und Schröder GmbH, Düsseldorf | 2024 – 2025 (Contract)

French Teacher | Radin Multilingual Institute, Shiraz, Iran | 2016 – 2022 (Contract)

PUBLICATION

Yazdani, E., et al. (2021). A Brain Mapping Approach to Inspect the Underlying Neural Correlates upon Perceiving Persian Metaphors. Social Cognitive and Affective Neuroscience.